



Info Guide

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Kindly Note:

The prices indicated here are guides.
The final price will be determined by
design, size & flavor.



HOW TO ORDER





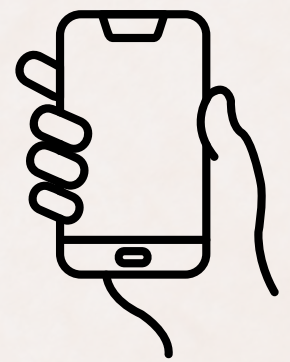
HOW TO ORDER

Online

Visit

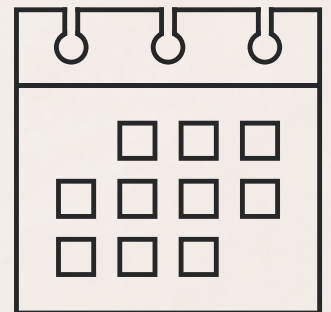
1

www.bakedkalerato.co.za on
your mobile phone or
desktop.



2

Check if the date you will
need the order is not
booked out by going to
the "Availability" page on
the site.



3

If the date doesn't sate
"Fully booked" or "Closed"
you may procceed to
request a quote on the
website. The page is titled
" Request Quote".



PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR

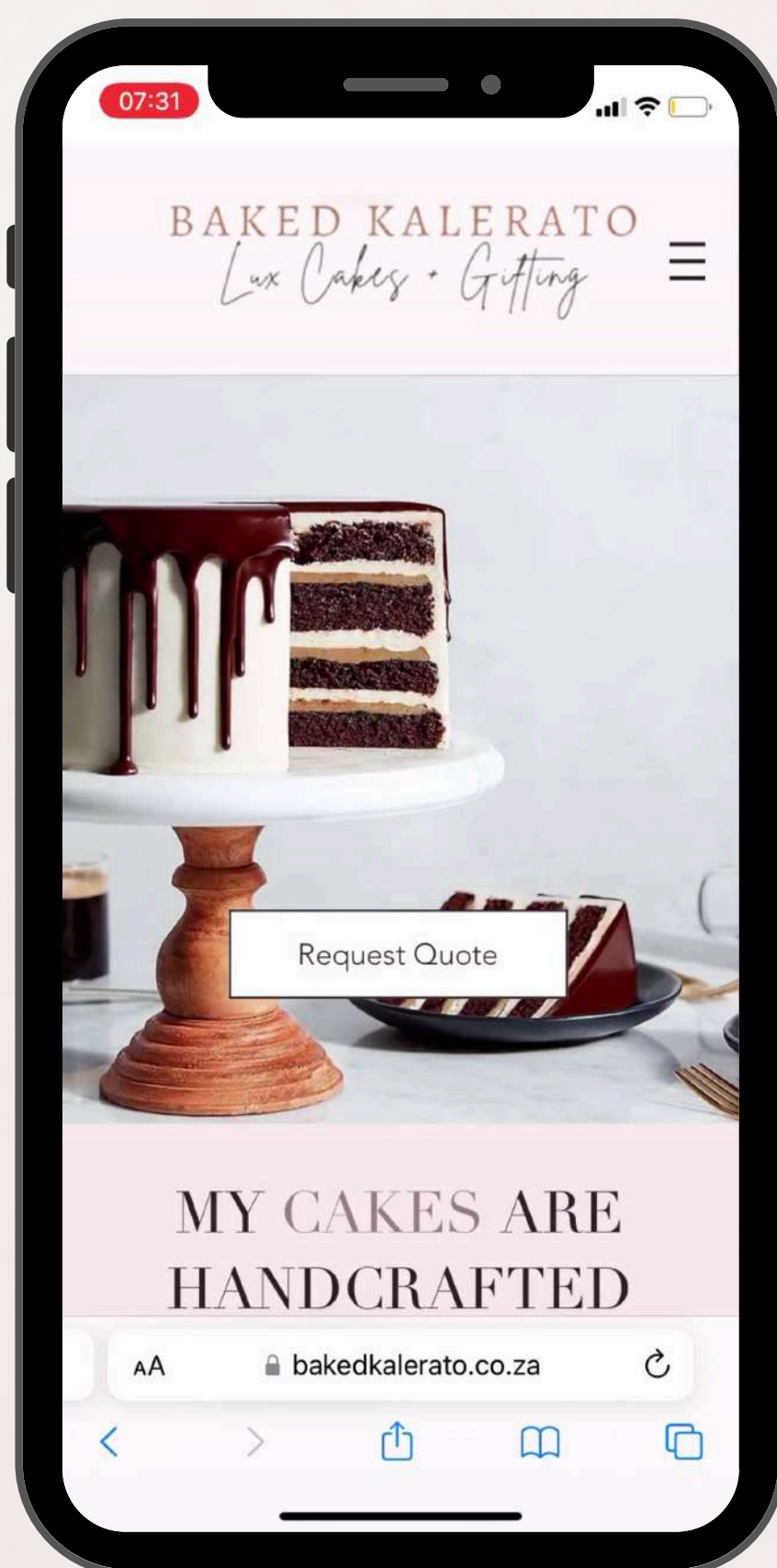


HOW TO ORDER

Online

4

Once you are on the "Request Quote" page you can proceed to fill in the online form. Please be specific wherever you can (P.S this takes 3-4 minutes). And press "Submit"





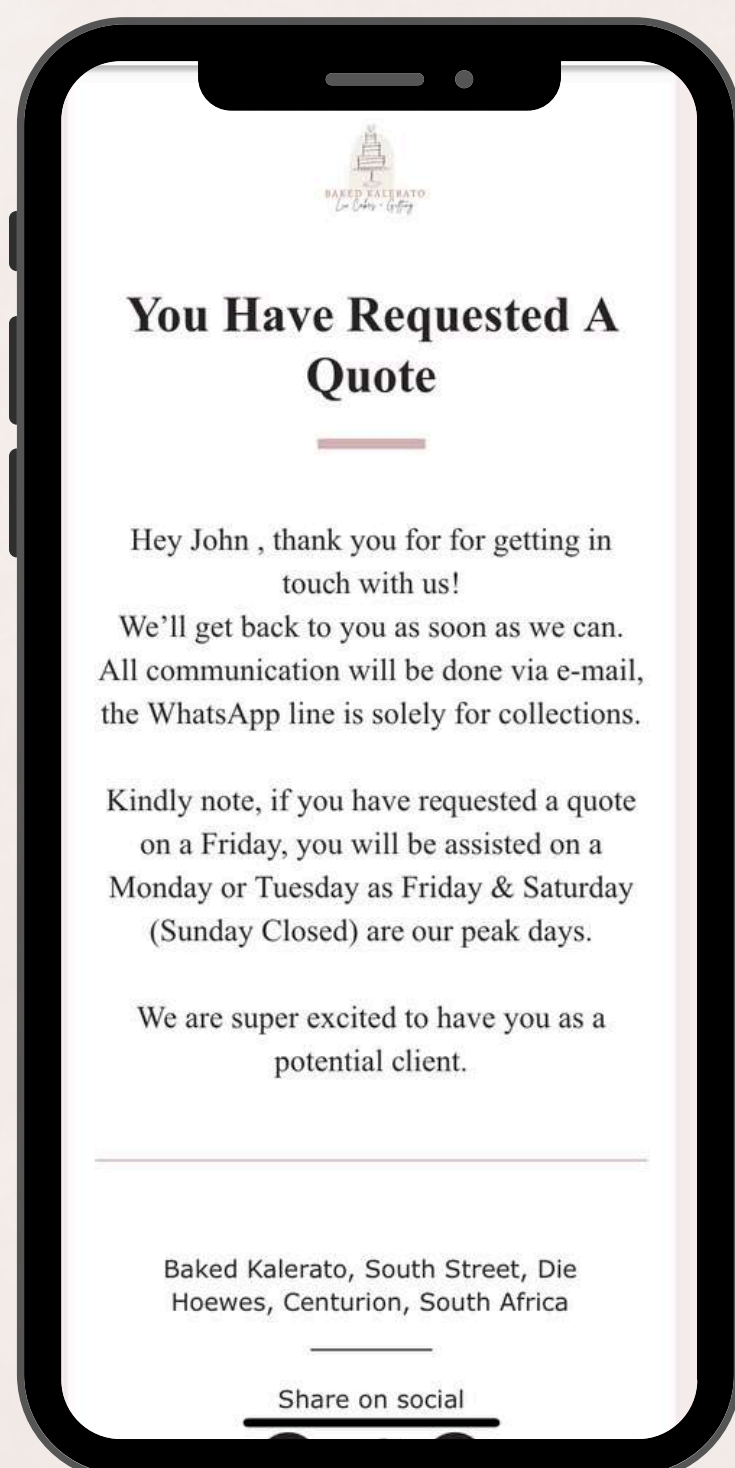
HOW TO ORDER

Online

5

After you have submitted your form you will get an email from us stating we have received your RFQ, and we will attend to it as soon as we can.

N.B. the quote will not be attached in this email.





HOW TO ORDER

E-mail

1

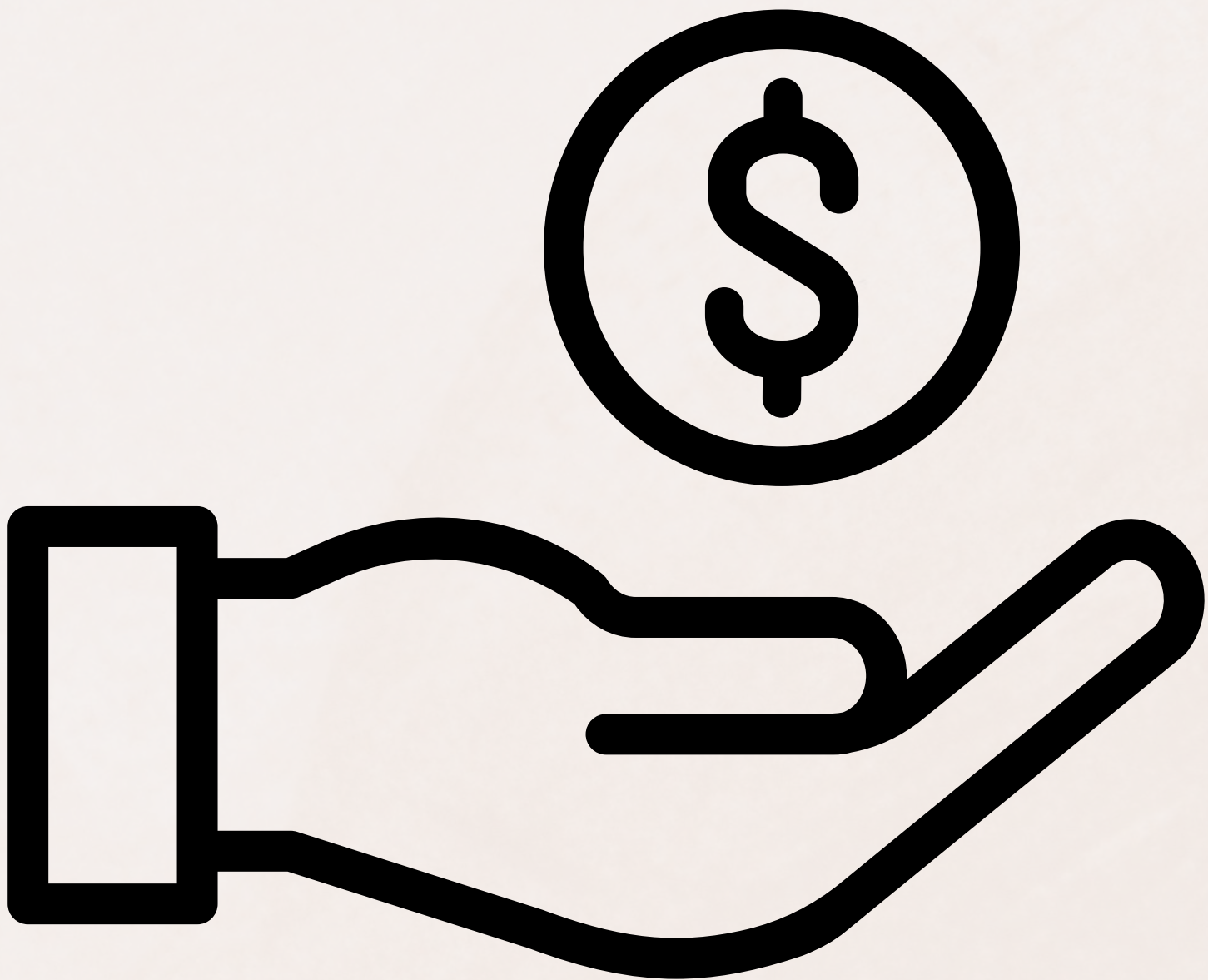
If you wish to rather send an email, please add the following details:

- Date & Time:
- Flavour:
- Size:
- Attached inspo references
- More details such as the name, age and colour scheme.
- Delivery address if its a wedding cake or is a 3 tier and up.





Price Guide





Price Guide

Cupcakes

Simple Swirl-R30 each



Character or Printout Cupcakes (MOQ 12) -R35 each



Bespoke Cupcakes R40-R50 each



PLEASE NOTE: FINAL AMOUNT DETERMINED BY DESIGN



Price Guide

Treats

Cakesicles From **R30 each**



Cake doughnut From **R28 each**



Dessert Cups from **R50 each**



**PLEASE NOTE: CERTAIN TREATS (Cakesicles & Cake doughnuts)
CAN ONLY BE ORDERED TO ACCOMPANY A CAKE.
FINAL AMOUNT DETERMINED BY DESIGN**



Price Guide

Bento Cakes

Bento Cake 6" from **450**



Bento Cake 4' + 5 cupcakes from **550**



PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR



Price Guide

Bento Cake Need To Know

Kindly note the following regarding Bento Cakes:

- All Bento cakes are decorated in Buttercream.
- Bento cakes are not suitable for long distance travel. Should the client choose to travel long distance with the cake it will be at their own risk.
- No 3D figurines will be used to decorate Bento cakes. Should the client wish to add 3D décor it's advisable they consider ordering a novelty cake.
- Décor allowed on Bento Cakes: Custom acrylic charms, florals, edible printouts, stock-card décor, fondant 2D toppers (If possible) & mini alcohol bottles.

PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR



Price Guide

Cakes - 15cm | 10-12 servings

Buttercream from **R1000**



Fondant from **R1200**



PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR



Price Guide

Cakes - 20cm | 20-24 servings

Buttercream from **R1400**



Fondant from **R1600**



PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR



Price Guide

Half-cake | 8-10 servings

Buttercream from **R900**



Fondant from **R1000**



PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR



Price Guide

15cm Tall | 18-20 servings

Buttercream from **R1400**



Fondant from **R1600**



PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR



Price Guide

Cakes - 2 Tier | 36- 40 servings

Buttercream from **R2500**



Fondant from **R2700**



PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR



Tiered Cakes





Price Guide

Cakes - 2 Tier | 36- 40 servings

Only available in fondant | From **R2700**
Please note a set up & delivery fee is charged
separately at Uber rates



PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR



Price Guide

Cakes - 3 Tier | 48-50 servings

Only available in fondant | From **R5500**

Please note a set up & delivery fee is charged separately at Uber rates



PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR



Flavours





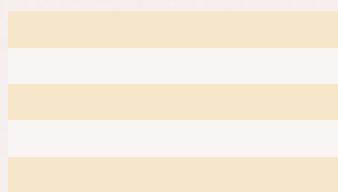
Cake Flavours

With The Recommended Fillings

Classics



Chocolate &
Choc-
buttercream



Vanilla &
Vanilla
buttercream



Carrot &
Cream
cheese

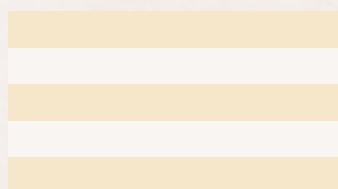


Red Velvet &
Cream
cheese

Popular



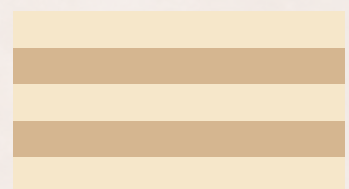
Chocolate &
Choc-Ganche



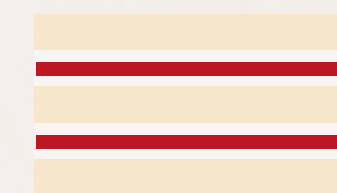
Vanilla &
White Choc
Ganache



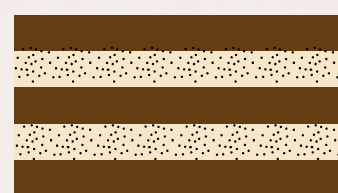
Chocolate &
Caramel



Vanilla &
Caramel



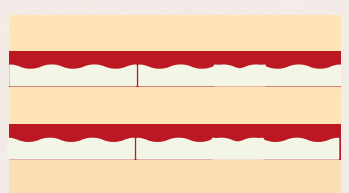
Vanilla & Raspberry
& White Choc-
Ganache



Chocolate &
Cookies & Cream



Lemon &
Raspberry Cream



Vanilla &
Strawberries &
Cream

Baker's Favourite



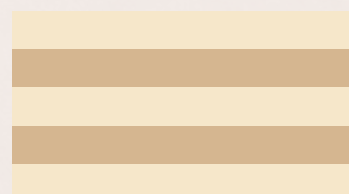
Chocolate
Orange &
Choc-Ganche



Lemon &
Blueberry
Creamcheese



Chocolate &
Nutella
Buttercream



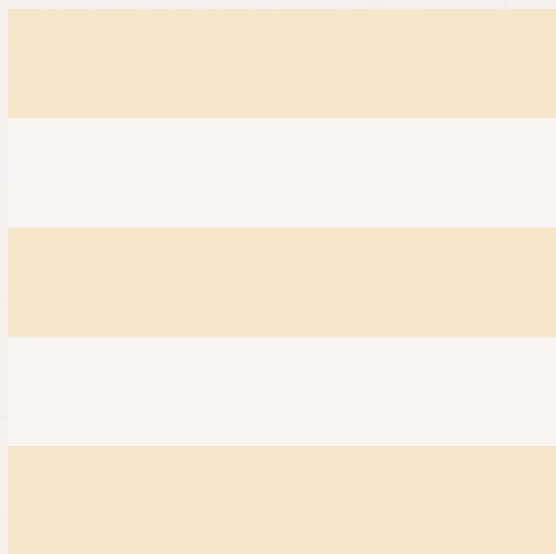
Vanilla &
Biscoff

PLEASE NOTE: CERTAIN FLAVOURS COST MORE THAN OTHERS

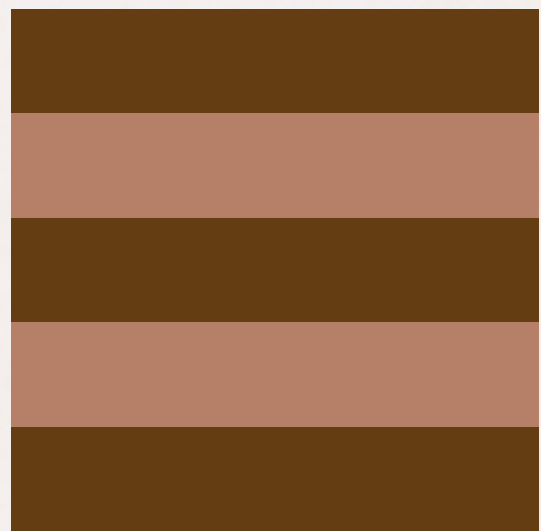


Dessert Cups Flavours

With The Recommended Fillings



Vanilla & White
Chocolate
Ganache



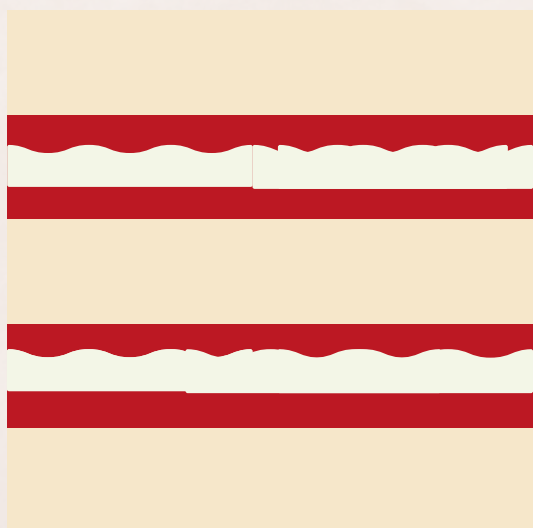
Chocolate &
Chocolate
Ganache



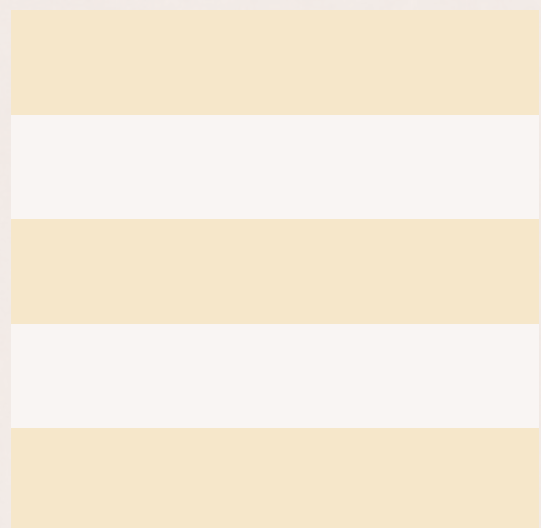
Lemon



Red Velvet &
Cream Cheese



Vanilla &
Strawberries &
Cream



Vanilla Mousse
(Can be decorated
into a theme

PLEASE NOTE: CERTAIN FLAVOURS COST MORE THAN OTHERS



Cupcake Flavours

All decorated with Vanilla Buttercream to accommodate the design spec.



Vanilla



Chocolate



Lemon



Red Velvet

Baker's Favourite

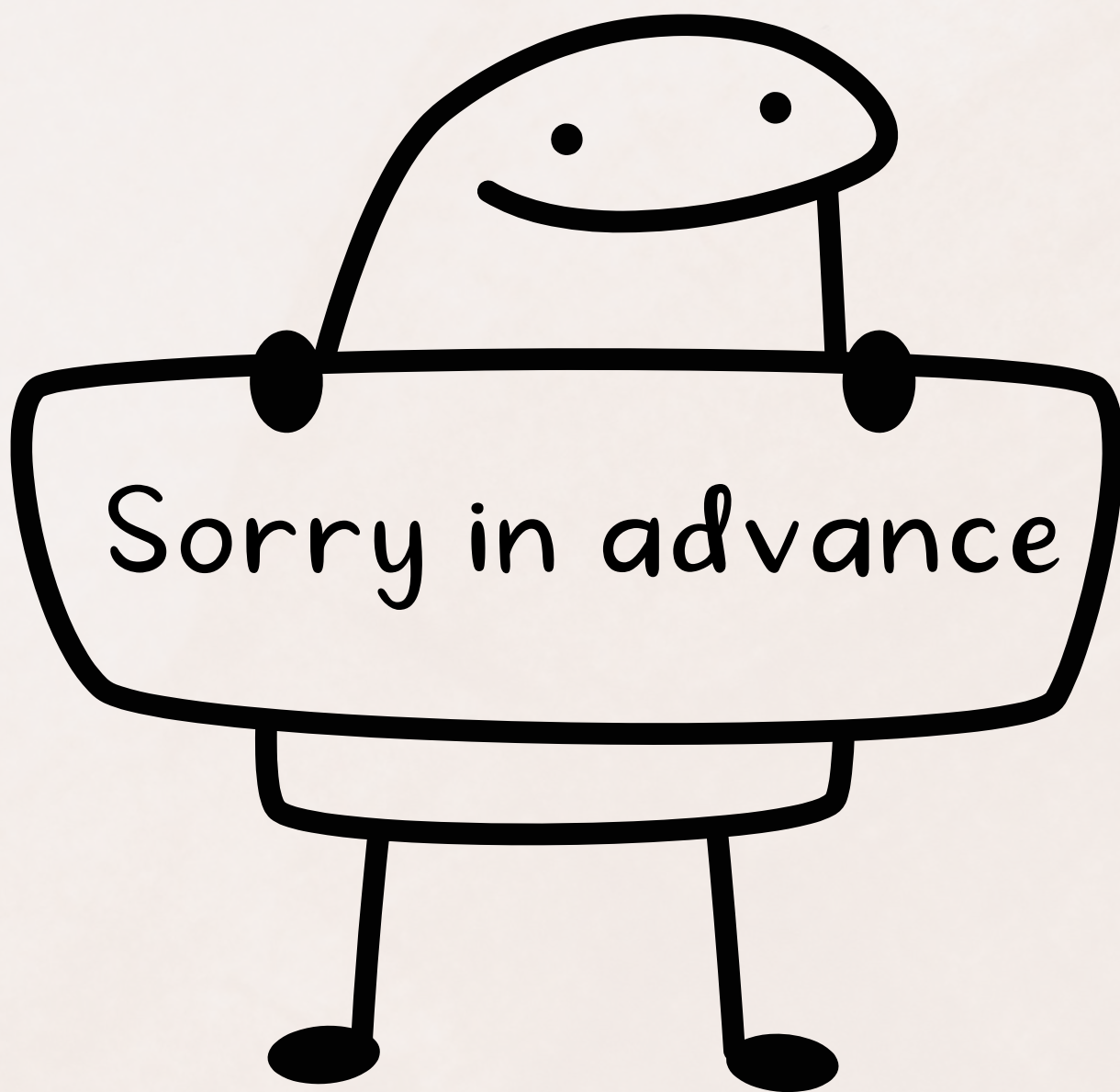


Blueberry

PLEASE NOTE: CERTAIN FLAVOURS COST MORE THAN OTHERS | ALL CUPCAKES
DECORATED WITH VANILLA BUTTERCREAM



What We Don't Offer





What We Don't Offer

These are non-negotiable

- **3D Cakes and Realistic Cakes:** Any cake that needs to be cut and shaped to achieve a certain look. We offer round, square, heart, and number cakes.
- **Mousse Cakes or Mirror-glaze cakes:** Our main focus is celebration cakes, not dessert cakes.
- **Naked Cakes:** South African weather is too hot.
- **Sugar cookies and Cake Pops:** Unfortunately these items have been discontinued.
- **DIY Kits:** These are boxes of unfinished goods to decorate at home.

PLEASE NOTE: FINAL AMOUNT DETERMINED BY SIZE, DESIGN & FLAVOUR



Terms & Conditions

T & C





Terms & Conditions

Bookings & Payments

- A reservation/booking will only be secured upon receipt of a deposit or full payment. For orders amounting to or less than R650, Full Payment must be made. For orders R651 and more 50% deposit is required.
- All Bento boxes & Bento cakes must be paid in full.
- Kindly utilize the quote number as your reference, please don't use personal names to prevent any potential confusion. Should we miss your payment due the incorrect referring we will not be held liable.
- Following payment, clients are requested to provide proof of payment (POP) to lerato@bakedkalerato.co.za. Please ensure the POP is in PDF format, as it contains essential details necessary for payment confirmation; no screenshots, please.
- Full settlement of outstanding balances is mandatory before collection. Cash payments are not accepted.
- Please allow for a period of 6-24 hours for payment confirmation and booking arrangements. This is due to the volume and diversity of transactions received daily from various banking institutions.
- Upon receipt of payment, clients will receive two emails. The initial email will confirm booking details for collection, while the subsequent email will signify your deposit/payment has been received and will include a PDF document titled "Take Care Instructions."
- Please note, once a cake has been baked, refunds are not provided. A cancellation fee of 50% will be applicable should you opt to cancel, with further details available in the "Cancellation Policy."



Terms & Conditions

Orders & Collections

- **Collection Schedule:** The collection window begins at 10:00, unless alternate arrangements have been agreed upon. Baked KaLerato's operating hours conclude at 18:30. In the event of non-collection by 18:30, clients may collect their order the following day from 10:00, excluding Saturdays. If not collected by Saturday, collection will be rescheduled for Tuesday. Failure to collect the order within 3 days will result in donation to charity, with no refund issued.
- **Flavor and Design Assurance:** Clients are strongly advised to finalize their flavor and design choices. Once the baking process commences, alterations to the order are not feasible. In the event of an incorrect flavor baked by Baked KaLerato, clients are entitled to a partial refund equivalent to 15% of the cake's cost.
- **Post-Collection Responsibility:** Responsibility for any damage incurred after the collection of cakes or cupcakes rests with the client. A comprehensive PDF document containing care instructions will be provided to ensure proper handling of the order.
- **Travel Arrangements:** Clients are responsible for disclosing if the cake will be transported for more than 2 hours. This enables us to offer suitable advice regarding transportation and necessary precautions to safeguard the cake during transit.
- **Unique Creations:** Baked KaLerato does not replicate previous designs, even upon request. Cakes may be similar or resemble the inspo picture, but not exactly.
- **Delivery Requirement:** Delivery services are mandatory for all three-tiered cakes to ensure safe transportation and presentation upon arrival. Clients are required to share the correct time the event is starting. Should the client choose to give the wrong time to Baked KaLerato, the baker will not stay and guard the cake.



Terms & Conditions

Cancellation Policy

Due to the nature of our business, your deposit/payment means we need to reject other orders to complete yours. Canceling your order results in a loss of income, hence the strict cancellation rules. Therefore we advise a re-scheduling rather than a cancellation.

- Should the client wish to cancel their order, A cancellation fee of 50 % will be levied on orders valued from R1000, excluding packaging costs. In instances where Baked KaLerato has already procured specific items for your order, Clients may collect these items at their own discretion.
- A cancellation fee of 100% will be levied on orders valued under R1000, excluding packaging costs. In instances where Baked KaLerato has already procured specific items for your order, Clients may collect these items at their own discretion.
- Refunds are processed within a turnaround time of 30 working days.
- In the event of unforeseen circumstances such as a bereavement or force majeure affecting the scheduled event, clients are afforded the option to reschedule the order date, subject to availability, or retain the deposit for a future order with Baked KaLerato. Opting for a refund under such circumstances will incur a cancellation fee alongside the expenses for any goods specifically procured for the order.



Terms & Conditions

Cancellation Policy Continued

- Please be advised that it is the client's responsibility to familiarize themselves with the location of Baked KaLerato, details of which are provided in the quotation and can be easily accessed via Google Maps or Waze. Should the client opt to cancel the order due to distance concerns, a cancellation fee of 50%. In instances where Baked KaLerato has already procured specific items for your order, Clients may collect these items at their own discretion.
- All 3 - tier cakes and up, canceled the week of the event will be charged a 70% cancellation fee.
- Should there be any confusion or queries regarding the aforementioned policies, please do not hesitate to reach out to Lerato at Lerato@bakedkalerato.co.za. She will be more than happy to provide clarification and assistance.



**THANK
YOU**