

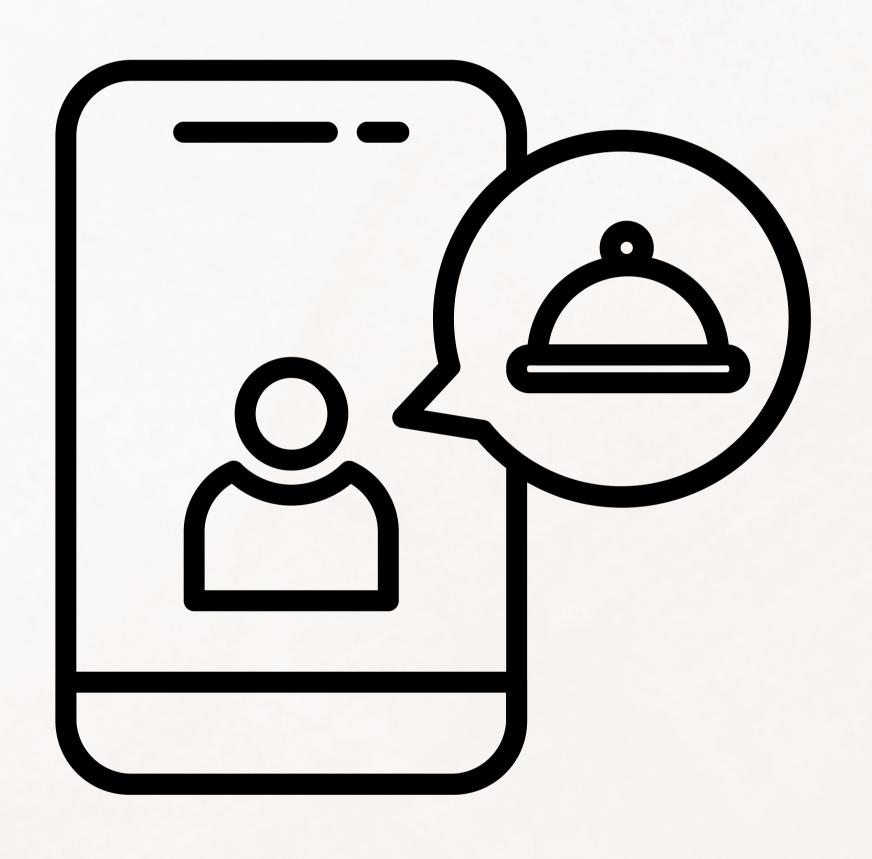
Info Guide

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Kindly Note:

The prices indicated here are guides. The final price will be determined by design, size & flavor.





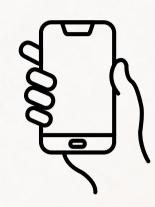


Online

1

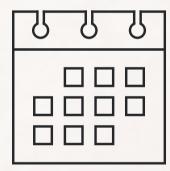
www.bakedkalerato.co.za on your mobile phone or desktop.

Visit



2

Check if the date you will need the order is not booked out by going to the "Availability" page on the site.



3

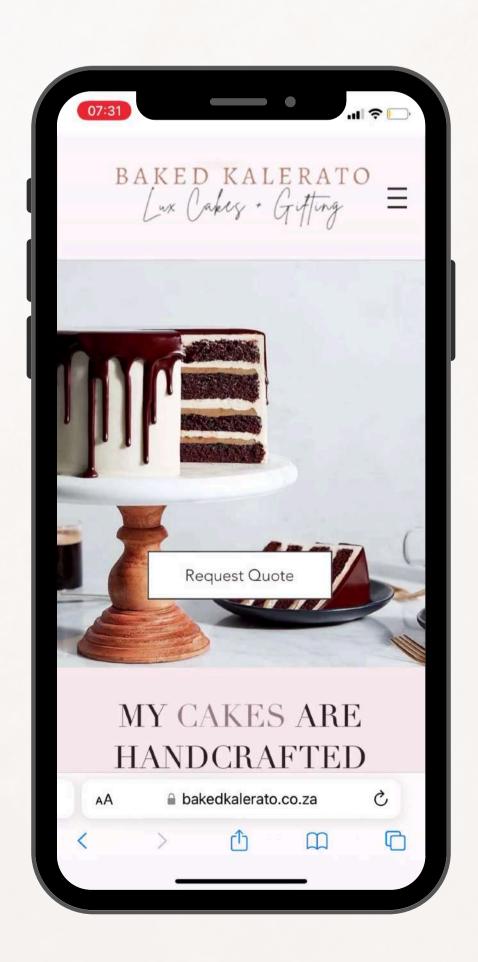
If the date doesn't sate
"Fully booked" or "Closed"
you may proceed to
request a quote on the
website. The page is titled
"Request Quote".





Online

Once you are on the "Request Quote" page you can proceed to fill in the online form. Please be specific wherever you can (P.S this takes 3-4 minutes). And press "Submit"



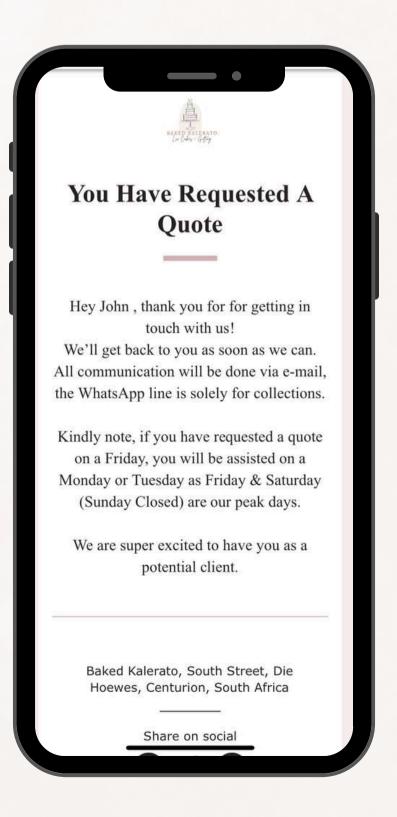


Online

5

After you have submitted your form you will get an email from us stating we have received your RFQ, and we will attended to it as soon as we can.

N.B. the quote will not be attached in this email.





E-mail

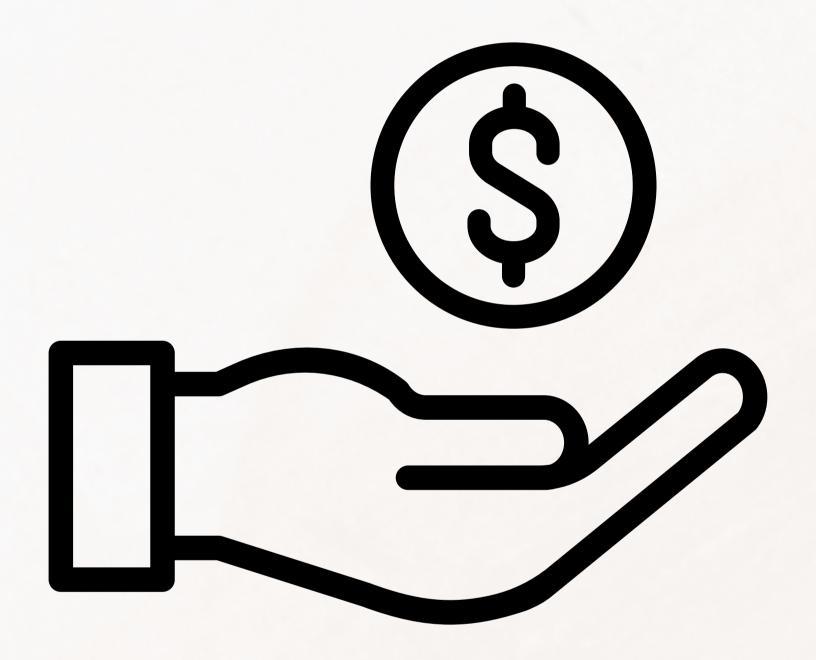
1

If you wish to rather send an email, please add the following details:

- Date & Time:
- Flavour:
- Size:
- Attached inspo references
- More details such as the name, age and colour scheme.
- Delivery address if its a wedding cake or is a 3 tier and up.









Cupcakes

Simple Swirl-R28 each





Character or Printout Cupcakes (MOQ 12) -R35 each





Bespoke Cupcakes - R40-R50 each



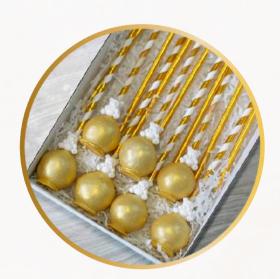


PLEASE NOTE: FINAL AMOUNT DETERMINED BY DESIGN



Treats

Cake pops From R25 each





Cakesicles From R30 each





Custom Cookie (Fondant) From R23 each





PLEASE NOTE: CERTAIN TREATS (CAKE POPS & COOKIES)

CAN ONLY BE ORDED TO ACOMPANY A CAKE.

FINAL AMOUNT DETERMINED BY DESIGN



Bento Cakes

Bento Cake 6" from 450



Bento Cake 4' + 5 cupcakes from 550





Bento Cake Need To Know

Kindly note the following regarding Bento Cakes:

- All Bento cakes are decorated in Buttercream.
- Bento cakes are not suitable for long distance travel. Should the client choose to travel long distance with the cake it will be at their own risk.
- No 3D figurines will be used do decorate Bento cakes. Should the client wish to add 3D décor its advisable they consider ordering a novelty cake.
- Décor allowed on Bento Cakes: Custom acrylic charms, florals, edible printouts, stock-card décor, fondant 2D toppers (If possible) & mini alcohol bottles.



Cakes - 15cm | 8-10 servings

Buttercream from R900



Fondant from R1100





Cakes - 20cm | 20-24 servings

Buttercream from R1200



Fondant from R1400





Half-cake | 8-10 servings

Buttercream from R800



Fondant from R950





15cm Tall | 18-20 servings

Buttercream from R1300



Fondant from R1400





Cakes - 2 Tier | 36-40 servings

Buttercream from R2500



Fondant from R2700





Tiered Cakes





Cakes - 2 Tier | 36-40 servings

Only available in fondant | From **R2700**Please note a set up & delivery fee is charged separately at Uber rates





Cakes - 3 Tier | 48-50 servings

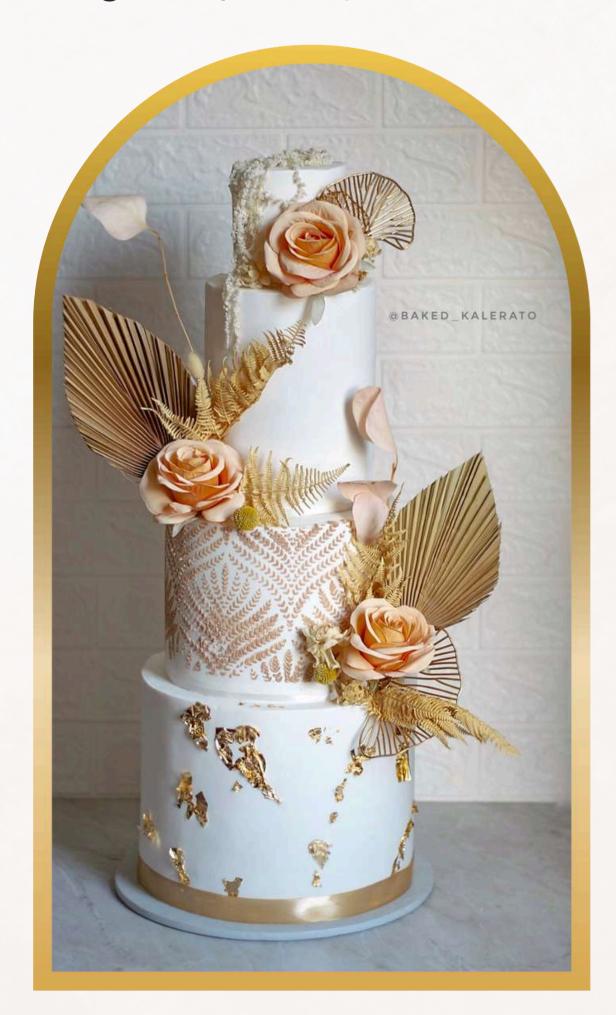
Only available in fondant | From **R5500**Please note a set up & delivery fee is charged separately at Uber rates





Cakes - 4 Tier | 82-84 servings

Only available in fondant | From **R 7500**Please note a set up & delivery fee is charged separately at Uber rates





Flavours





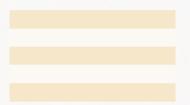
Cake Flavours

With The Recommended Fillings

Classics



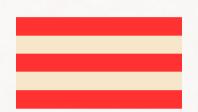
Chocolate & Choc-buttercream



Vanilla & Vanilla buttercream



Carrot & Cream cheese

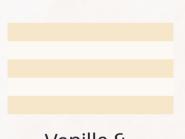


Red Velvet & Cream cheese

Popular



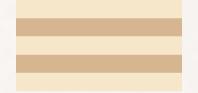
Chocolate & Choc-Ganche



Vanilla & White Choc Ganache



Chocolate & Caramel



Vanilla & Caramel



Chocolate & Cookies & Cream



Lemon & Raspberry Cream

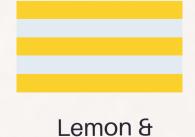


Vanilla &
Strawberries &
Cream

Baker's Favourite



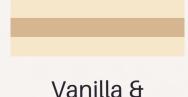
Chocolate
Orange &
Choc-Ganche



Blueberry Creamcheese



Chocolate & Nutella Buttercream



Biscoff

PLEASE NOTE: CERTAIN FLAVOURS COST MORE THAN OTHERS



Cupcake & Treats Flavours

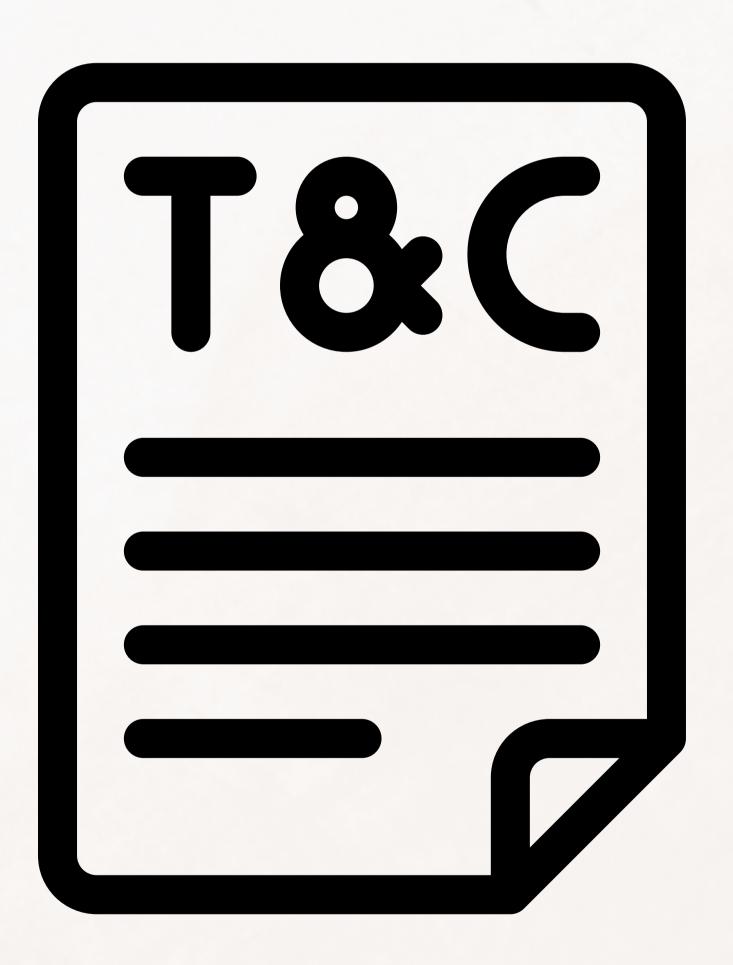
All decorated with Vanilla Buttercream to accommodate the design spec.



Baker's Favourite









Bookings & Payments

- A reservation/booking will only be secured upon receipt of a deposit; a minimum of 50% is required to initiate any work. Regardless of whether POP has been provided.
- Kindly utilize the quote number as your reference, please don't use personal names to prevent any potential confusion.
- Following payment, clients are requested to provide proof of payment (POP) to <u>lerato@bakedkalerato.co.za</u>. Please ensure the POP is in PDF format, as it contains essential details necessary for payment confirmation; no screenshots please.
- Full settlement of outstanding balances is mandatory prior to collection. Cash payments are not accepted.
- Please allow for a period of 6-24 hours for payment confirmation and booking arrangements. This is due to volume and diversity of transactions received daily from various banking institutions.
- Upon receipt of payment, clients will receive two emails. The initial email will confirm booking details for collection, while the subsequent email will signify your deposit/payment has been received and will include a PDF document titled "Take Care Instructions."
- Please note that once a cake has been baked, refunds are not provided. A cancellation fee of 10% will be applicable should you opt to cancel, with further details available in the "Cancellation Policy."



Orders & Collections

- Collection Schedule: The collection window begins at 10:00, unless alternate arrangements have been agreed upon. Baked KaLerato's operating hours conclude at 18:30. In the event of non-collection by 18:30, clients may collect their order the following day from 10:00, excluding Saturdays. If not collected by Saturday, collection will be rescheduled for Tuesday. Failure to collect the order within 3 days will result in donation to charity, with no refund issued.
- Flavor and Design Assurance: Clients are strongly advised to finalize their flavor and design choices. Once the baking process commences, alterations to the order are not feasible. In the event of an incorrect flavor baked by Baked KaLerato, clients are entitled to a partial refund equivalent to 15% of the cake's cost.
- Post-Collection Responsibility: Responsibility for any damage incurred after the collection of cakes or cupcakes rests with the client. A comprehensive PDF document containing care instructions will be provided to ensure proper handling of the order.
- Travel Arrangements: Clients are responsible for disclosing if the cake will be transported for more than 2 hours. This enables us to offer suitable advice regarding transportation and necessary precautions to safeguard the cake during transit.
- Unique Creations: Baked KaLerato does not replicate previous designs, even upon request. Cakes may be similar or resemble the inspo picture, but not exactly.
- Delivery Requirement: Delivery services are mandatory for all three-tiered cakes to ensure safe transportation and presentation upon arrival.



Cancellation Policy

- A cancellation fee of 20% will be levied on the total order value, excluding packaging costs. In instances where Baked KaLerato has already procured specific items for your order, the client will incur a penalty fee of 20% in addition to the expenses associated with the purchased goods tailored to the order. Clients may collect these items at their own discretion.
- Refunds are processed within a turnaround time of 14 working days.
- In the event of unforeseen circumstances such as a bereavement or force majeure affecting the scheduled event, clients are afforded the option to reschedule the order date, subject to availability, or retain the deposit for a future order with Baked KaLerato. Opting for a refund under such circumstances will incur a cancellation fee alongside the expenses for any goods specifically procured for the order.
- Please be advised that it is the client's responsibility to familiarize themselves with the location of Baked KaLerato, details of which are provided in the quotation and can be easily accessed via Google Maps or Waze. Should the client opt to cancel the order due to distance concerns, a cancellation fee of 20% plus any costs incurred for goods tailored to the order will be applicable.
- Should there be any confusion or queries regarding the aforementioned policies, please do not hesitate to reach out to Lerato at <u>Lerato@bakedkalerato.co.za</u>.
 She will be more than happy to provide clarification and assistance.



THANK YOU